

# Warranty

**THE HO SPORTS COMPANY LLC., PRODUCT WARRANTIES AND OBLIGATIONS SET FORTH BELOW ARE IN LIEU OF ANY OTHER EXPRESS WARRANTIES OR OBLIGATIONS OF HO SPORTS, ITS DISTRIBUTORS OR RETAILERS. THE WARRANTIES AND LIMITATIONS EXTEND ONLY TO THE ORIGINAL PURCHASER OR TO THE PERSON FOR WHOM ORIGINALLY PURCHASED.**

Warranty claims are to be initiated by the dealer who holds the responsibility for selling the product to the consumer. Consumers must return the product to the dealer from whom they purchased the product to make a warranty claim. It is the sole discretion of a dealer to honor the manufacturer warranty for an item they have not sold to a consumer. Under no circumstance should a warranty claim be submitted without a Return Authorization number issued through a dealer. Consumers should not return product to HO Sports directly. All shipping costs associated with returning the product to HO Sports will be the responsibility of the party making the warranty claim. Any shipping charges to return the product will be handled by HO Sports and returned in the same manner of shipping as received, i.e. 2-day will be returned 2-day etc. HO Sports Co. LLC. does not take back returned product for credit. Any unopened product, or product returned with no apparent defect will be subject to a 15% restocking fee.

HO Sports reserves the right to refuse warranty based on determination of defects caused by any other factor than manufacturer error. Packaged products (ski/binding or board/boot) will be considered as their individual components for the purpose of warranty consideration. Any product determined to have been taken over jumps, rails, ramps, and other hard objects will be void of any warranty. Products determined to have a manufacturers defect will be repaired if possible. Should a product be un-repairable, replacement is at the discretion of HO Sports Warranty Department and would be a product of equal or greater performance.

Under no circumstances should the product be waxed, painted or altered in any form. Clean only with soap and water, rinse thoroughly. Bright colors will fade when subjected to prolonged sunlight exposure. Fading is not covered under warranty; store your ski/board in a bag when not in use. Damage due to misuse, abuse or modification is excluded from warranty, as is normal wear, such as handle dings.

## **ONE YEAR FROM DATE OF ORIGINAL PURCHASE - COMPRESSION HARDGOODS:**

HO Sports will inspect any and all products sent in for warranty for the period of up to one year from original date of purchase of that product. The warranty period extends to any repaired or replaced items for the duration of the one year from date of purchase of the original item. Products older than one model year must be accompanied with a customer receipt to verify purchase within one year. Product Defined: Any Water Ski, Wakeboard, Wake Skate, Wake Surf (excluding Varial and Super Branded) or Kneeboard constructed using the compression molding manufacturing process.

## **ONE YEAR FROM DATE OF ORIGINAL PURCHASE - WAKEBOARD & WATERSKI BOOTS & BINDINGS**

HO Sports will inspect any and all products sent in for warranty for the period of up to one year from original date of purchase of that product. The warranty period extends to any repaired or replaced items for the duration of the one year from date of purchase of the original item. Products older than one model year must be accompanied with a customer receipt to verify

purchase within one year. The warranty does not extend to the tearing out of finger holes, pull straps, and laces nor does it extend to normal wear and tear of abrasion of the materials used, or damage due to improper handling, maintenance, modification, use or storage. Product Defined: Wakeboard & Waterski Boots and Bindings.

#### **90 DAYS FROM DATE OF ORIGINAL PURCHASE - WOOD PRODUCTS**

HO Sports will inspect any and all products sent in for warranty for the period of up to 90 Days from original date of purchase of that product. The warranty period extends to any repaired or replaced items for the duration of the 90 days from date of purchase of original item. Products older than one model year must be accompanied with a customer receipt to verify purchase within one year. Product Defined: Any wake skate or flex board constructed of predominantly wood materials.

#### **ONE YEAR FROM DATE OF ORIGINAL PURCHASE - SOFTGOODS - ROPES**

HO Sports will inspect any and all products sent in for warranty for the period of up to one year from original date of purchase of that product. The warranty period extends to any repaired or replaced items for the duration of the one year from date of purchase of original item. Products older than one model year must be accompanied with a customer receipt to verify purchase within one year. Product Defined: vests, bags, gloves, helmets and ropes.

#### **90 DAYS FROM DATE OF PURCHASE - LEISURE INFLATABLES - PUMPS - APPAREL**

HO Sports will inspect any and all products sent in for warranty for the period of up to 90 days from original date of purchase of that product. Upon determination of manufacturer defect, a new item of the same model will be replaced at the discretion of the HO Sports Warranty Department. Valid only 90 days from date of customer purchase and must include copy of customer's receipt to verify purchase within 90 Days. Product Defined: The Leisure Line of inflatables for warranty purposes consists of coverless tubes with the main intent being applications not involving towing. Inflatable pumps consist of all pumps hand, battery or electric powered. All apparel items include clothing, jackets, hats, etc.

#### **INFLATABLES - ONE YEAR FROM DATE OF PURCHASE**

HO Sports will inspect any and all products sent in for warranty for the period of up to one year from original date of purchase of that product. The warranty period extends to any replaced items for the duration of the one year from date of purchase of the original item. Upon determination of manufacturer defect, a replacement item will be issued at the discretion of HO Sports Warranty Department. Should said product be discontinued or not available indefinitely, a substitute of equal performance will be issued. Products older than one model year must be accompanied with a customer receipt to verify purchase within one year. Model year of Tube can be determined by marking on the Valve Cup using the following table:

**B L A C K S T O N E**

0 1 2 3 4 5 6 7 8 9

For example, a tube from 2006 will read ABBT on the valve cup.

In the circumstance that the only defect is in the bladder of the tube, HO Sports will replace the bladder only. Customer is to verify bladder or cover defect at point of consumer return. For replacement we will require the defective portion of the tube cut out along with the Valve Cup to verify the year. Product Defined: Products included in this category include all towable inflatables only.