

# **Product Warranties**

Patriot Docks offers an industry leading limited lifetime craftsmanship warranty on our aluminum frames as well as craftsmanship and pro-rated warranties for many of our other products!

# LIMITED LIFETIME WARRANTY

#### Product covered: 4'x8' Aluminum Dock Frame (PN10800)

US Dock and Canopy, LLC provides a limited lifetime warranty for the Aluminum Dock Frame to the original purchaser only when purchased new from an authorized dealer. The Aluminum Dock Frame is not warranted in conjunction with other products not manufactured by US Dock and Canopy, LLC.

**INTENDED USE:** Patriot Aluminum Dock Frames are intended to be assembly and installed as residential, fresh water stationary or roll-in piers only and are not intended for any other use. The limited warranty is valid only when used for the intended application. Purchasers should fully inspect each Aluminum Dock Frame before installing. The Aluminum Dock Frame is not intended for commercial, floating, brackish or saltwater applications (please see "Floating and Saltwater Prevailing Warranty" at the bottom of this page for more information).

**General Handling Restrictions:** Warranty claim may be denied if there is evidence of, but not limited to, the follow restrictions. The Dock Frame must not be pushed or pulled by a motorized vehicle, manually or electronically winched, moved with decking installed or if the Dock Frame has been improperly supported, installed, removed or stored.

WARRANTY: Providing that the Aluminum Frame is assembled and installed per the instructions supplied, US Dock and Canopy, LLC warrants that the Aluminum Dock Frame is free from workmanship defects under normal conditions. Warranty does not include damage from negligence, vandalism, acts of God (including all storms), snow loading or improper seasonal installation, removal, storage or any of the for-mentioned restrictions. After a claim has been submitted and reviewed, upon approval, US Dock and Canopy, LLC will then provide a replacement component(s) for which the claim was approved. The replacement component(s) will be an inspected piece(s) deemed structurally sound and in good working order. US Dock and Canopy, LLC will not be responsible for any shipping expense associated with replacement parts.

**WARRANTY LIMITATIONS:** The successful performance of the Aluminum Dock Frame is dependent upon many factors beyond our control. Therefore, except for such replacement or refund outlined above, US Dock and Canopy, LLC:

- MAKES NO WARRANTY OR GUARANTEE, EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF FITNESS, and DESIGN CAPABILITY OR MERCHANT ABILITY RESPECTING ITS PRODUCTS.
- 1. Under no circumstances shall US Dock and Canopy, LLC be liable for any special, incidental or consequential damages including but not limited to: personal injury,

property damage, damage to or loss of product, loss of profits or revenue. The price stated for the products is a consideration in limiting US Dock and Canopy, LLC liability and buyer's remedy.

- This limited warranty shall not apply to any product subject to misuse due to common negligence or accident nor to any product made by the seller not used in accordance with the printed instructions or specifications of US Dock and Canopy, LLC or that have been beyond the represented and rated capacity of the product.
- 1. This limited warranty is applicable only to those parties heretofore mentioned, and is not assignable, transferable nor will it insure to the benefit of any sub-purchaser of the original equipment manufacturer other than the original retail purchaser.
- 1. Application may be subject to local building codes and is the responsibility of the purchaser to adhere to.
- 1. As stated above, US Dock and Canopy, LLC reserves the right to inspect all product claimed to be defective or damaged under the terms of the warranty.
- 1. US Dock and Canopy, LLC limits of warranty is defective material replaced, repaired, or credit against further purchases. All information and data provided at time of writing is believed to be accurate and complete, however, are provided without any guarantee or responsibility of any kind, expressed or implied. Suggestions or statements concerning possible use of products are made without representation that any such use is free from patent infringement and are not recommendations to infringe any patent. The user must be aware that other safety measures may be required if not stated herein.

# **2 YEAR CRAFTSMANSHIP WARRANTY**

#### Product covered: Aluminum Dock Jack (PN10840, PN10825, PN10819, PN10841, PN10844)

US Dock and Canopy, LLC provides a 2 year craftsmanship warranty for Aluminum Dock Jacks to the original purchaser only when purchased new from an authorized dealer. Warranty does NOT cover the accessories commonly associated with the Aluminum Dock Jack (i.e. Drop Leg or Axle attachments). US Dock and Canopy, LLC reserves full discretion in honoring or denying any claim in the event The Aluminum Dock Jack is used in conjunction with any other product not manufactured by US Dock and Canopy, LLC.

**INTENDED USE:** Patriot Aluminum Dock Jacks are intended to be installed on Patriot Dock, Boat Lift and Canopy Frames only and are not intended for any other use. These items are designed for residential, fresh water applications only. The limited warranty is valid only when used for the intended application. Purchasers should fully inspect each Aluminum Dock Jack before installing. The Aluminum Dock Jack is not intended for brackish or salt water applications.

WARRANTY: Providing that the Aluminum Dock Jack is installed per the instructions supplied, US Dock and Canopy, LLC warrants that the Aluminum Dock Jack is free from workmanship defects under normal conditions within the first two years from the date of purchase. If a mechanical or structural defect occurs within the first two years from the date of purchase, US Dock and Canopy, LLC will replace the specific defective component only and does not warrant labor or the cost of labor. US Dock and Canopy, LLC will not be responsible for any shipping expense associated with replacement parts.

**WARRANTY LIMITATIONS:** The successful performance of the Aluminum Dock Jack is dependent upon many factors beyond our control. Therefore, except for such replacement or refund outlined above, US Dock and Canopy, LLC:

- 1. MAKES NO WARRANTY OR GUARANTEE, EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF FITNESS, and DESIGN CAPABILITY OR MERCHANT ABILITY RESPECTING ITS PRODUCTS.
- Under no circumstances shall US Dock and Canopy, LLC be liable for any special, incidental or consequential damages including but not limited to: personal injury, property damage, damage to or loss of product, loss of profits or revenue. The price stated for the products is a consideration in limiting US Dock and Canopy, LLC liability and buyer's remedy.
- 1. This limited warranty shall not apply to any product subject to misuse due to common negligence or accident nor to any product made by the seller not used in accordance with the printed instructions or specifications of US Dock and Canopy, LLC or that have been beyond the represented and rated capacity of the product.
- 1. This limited warranty is applicable only to those parties heretofore mentioned, and is not assignable, transferable nor will it insure to the benefit of any sub-purchaser of the original equipment manufacturer other than the original retail purchaser.
- 1. Application may be subject to local building codes and is the responsibility of the purchaser to adhere to.
- 1. As stated above, US Dock and Canopy, LLC reserves the right to inspect all product claimed to be defective or damaged under the terms of the warranty.
- 1. US Dock and Canopy, LLC limits of warranty is defective material replaced, repaired, or credit against further purchases. All information and data provided at time of writing is believed to be accurate and complete, however, are provided without any guarantee or responsibility of any kind, expressed or implied. Suggestions or statements concerning possible use of products are made without representation that any such use is free from patent infringement and are not recommendations to infringe any patent. The user must be aware that other safety measures may be required if not stated herein.

## 15 YEAR PRO-RATED WARRANTY

#### Product covered: Aluminum Deck Panel (PN10957, PN10967)

US Dock and Canopy, LLC provides a limited warranty for aluminum Dock-Top™ decking panels to the original purchaser only when purchased from an authorized dealer.

**INTENDED USE:** Dock-Top<sup>™</sup> panels are intended to be installed on marine docks as decking and are not intended for any other use. The limited warranty is valid only when used for the intended application. Decking must be installed to comply with the manufacturer's minimum specifications to meet warranty requirements. Purchasers should fully inspect each Dock-Top<sup>™</sup> panel at the time of delivery and before installing.

**ALUMINUM Dock-Top™ WARRANTY:** Providing that the aluminum dock panels are installed as per the instructions supplied and meet the manufacturer's minimum requirements, US Dock and Canopy, LLC warrants that the aluminum dock panel will not fail due to normal use. Aluminum decking failure does not include scratching or fading of the finish. US Dock and Canopy, LLC will not be responsible for any shipping expenses associated with replacement parts.

TERM: US Dock and Canopy, LLC provides a full repair or replacement warranty for the first two years after the purchase date and a limited warranty from two to fifteen years after the date of purchase. The limited warranty provides replacement at a percentage discount off the current manufacturer's suggested retail price (MSRP). US Dock and Canopy, LLC may repair, replace or provide a full or partial refund at its sole discretion according to the following terms. The claimant must present the defective panels to the authorized dealer from which they were originally purchased along with the original purchase invoice or receipt. The dealer will then submit a warranty claim to US Dock and Canopy, LLC. If US Dock and Canopy, LLC certifies that the items are indeed defective, US Dock and Canopy, LLC will repair, replace or provide a prorated discount on replacement of the defective Dock-Top™ panels as follows:

WARRANTY LIMITATIONS: The successful performance of the Dock-Top™ panel is dependent upon many factors beyond our control. Therefore, except for such replacement or refund outlined above, US Dock and Canopy, LLC:

- 1. MAKES NO WARRANTY OR GUARANTEE, EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF FITNESS, and DESIGN CAPABILITY OR MERCHANT ABILITY RESPECTING ITS PRODUCTS.
- 2. Under no circumstances shall US Dock and Canopy, LLC be liable for any special, incidental or consequential damages including but not limited to: personal injury, property damage, damage to or loss of product, loss of profits or revenue. The price stated for the products is a consideration in limiting US Dock and Canopy, LLC liability and buyer's remedy.
- 3. This limited warranty shall not apply to any product subject to misuse due to common negligence or accident nor to any product made by the seller not used in accordance with the printed instructions or specifications of US Dock and Canopy, LLC or that have been beyond the represented and rated capacity of the product.
- 4. This limited warranty is applicable only to those parties heretofore mentioned, and is not assignable, transferable nor will it insure to the benefit of any sub-purchaser of the original

equipment manufacturer other than the original retail purchaser.

- 5. Application may be subject to local building codes and is the responsibility of the purchaser to adhere to.
- 6. As stated above, US Dock and Canopy, LLC reserves the right to inspect all product claimed to be defective or damaged under the terms of the warranty.
- 7. US Dock and Canopy, LLC limits of warranty is defective material replaced, repaired, or credit against further purchases. All information and data provided at time of writing is believed to be accurate and complete, however, are provided without any guarantee or responsibility of any kind, expressed or implied. Suggestions or statements concerning possible use of products are made without representation that any such use is free from patent infringement and are not recommendations to infringe any patent. The user must be aware that other safety measures may be required if not stated herein.

### 12 YEAR PRO-RATED WARRANTY

Product covered: Poly Deck Board and Poly Deck Panel (PN10850, PN10851)

US Dock and Canopy, LLC provides a limited pro-rated warranty for poly Dock-Top™ decking panels to the original purchaser only when purchased from an authorized dealer.

**INTENDED USE:** Dock-Top<sup>™</sup> panels are intended to be installed on marine docks as decking and are not intended for any other use. The limited warranty is valid only when used for the intended application. Purchasers should fully inspect each Dock-Top<sup>™</sup> panel at the time of delivery and before installing.

**PLASTIC Dock-Top™ WARRANTY:** Providing that the poly dock panels are installed as per the instructions supplied, US Dock and Canopy, LLC warrants that the poly dock panel will not fail due to normal use. Poly decking failure does not include scratching or fading. US Dock and Canopy, LLC will not be responsible for any shipping expenses associated with replacement parts.

TERM: US Dock and Canopy, LLC provides a full repair or replacement warranty for the first two years after the purchase date and a prorated warranty from two to twelve years after the date of purchase. The prorated warranty provides replacement at a percentage discount off the current manufacturer's suggested retail price (MSRP). US Dock and Canopy, LLC may repair, replace or provide a full or partial refund at its sole discretion according to the following terms. The claimant must present the defective panels to the authorized dealer from which they were originally purchased along with the original purchase invoice or receipt. The dealer will then submit a warranty claim to US Dock and Canopy, LLC. If US Dock and Canopy, LLC certifies that the items are indeed defective, US Dock and Canopy, LLC will repair, replace or provide a prorated discount on replacement of the defective Dock-Top™ panels as follows:

Year 1: Full Replacement

Year 2: Full Replacement

Year 3: Replacement at 9% of MSRP

Year 4: Replacement at 18% of MSRP

Year 5: Replacement at 27% of MSRP

Year 6: Replacement at 36% of MSRP

Year 7: Replacement at 45% of MSRP

Year 8: Replacement at 54% of MSRP

Year 9: Replacement at 63% of MSRP

Year 10: Replacement at 72% of MSRP

Year 11: Replacement at 81% of MSRP

Year 12: Replacement at 90% of MSRP

WARRANTY LIMITATIONS: The successful performance of the Dock-Top™ panel is dependent upon many factors beyond our control. Therefore, except for such replacement or refund outlined above, US Dock and Canopy, LLC:

- 1. MAKES NO WARRANTY OR GUARANTEE, EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF FITNESS, and DESIGN CAPABILITY OR MERCHANT ABILITY RESPECTING ITS PRODUCTS.
- 2. Under no circumstances shall US Dock and Canopy, LLC be liable for any special, incidental or consequential damages including but not limited to: personal injury, property damage, damage to or loss of product, loss of profits or revenue. The price stated for the products is a consideration in limiting US Dock and Canopy, LLC liability and buyer's remedy.
- 3. This limited warranty shall not apply to any product subject to misuse due to common negligence or accident nor to any product made by the seller not used in accordance with the printed instructions or specifications of US Dock and Canopy, LLC or that have been beyond the represented and rated capacity of the product.
- 4. This limited warranty is applicable only to those parties heretofore mentioned, and is not assignable, transferable nor will it insure to the benefit of any sub-purchaser of the original equipment manufacturer other than the original retail purchaser.
- 5. Application may be subject to local building codes and is the responsibility of the purchaser to adhere to.
- 6. As stated above, US Dock and Canopy, LLC reserves the right to inspect all product claimed to be defective or damaged under the terms of the warranty.
- 7. US Dock and Canopy, LLC limits of warranty is defective material replaced, repaired, or credit against further purchases. All information and data provided at time of writing is believed to be accurate and complete, however, are provided without any guarantee or responsibility of any kind, expressed or implied. Suggestions or statements concerning possible use of products are made without representation that any such use is free from patent infringement and are not recommendations to infringe any patent. The user must be aware that other safety measures may be required if not stated herein.

# NON-RESIDENTIAL, FLOATING STRUCTURE and SALTWATER PREVAILING WARRANTIES

**Product Covered: Aluminum Truss Frame (PN10800)** 

**NON-RESIDENTIAL WARRANTY:** Due to factors outside of the manufacturer's control, any product that is covered by one of the manufacturer's warranties, that is used for a non-residential

application, including but not limited to, use for commercial gain or open public water access, will have the warranty term reduced to 1 year from the date of purchase.

**FLOATING STRUCTURE WARRANTY:** Due to factors outside of the manufacturer's control, any product that is covered by one of the manufacturer's warranties, that if used for a floating application will have the warranty term reduced to 1 year from the date of purchase.

**SALTWATER PREVAILING WARRANTY:** Due to factors outside of the manufacturer's control, any product that is covered by one of the manufacturer's warranties, that are not designed for saltwater, will have the warranty term reduced to 1 year from the date of purchase if used in brackish or saltwater conditions.